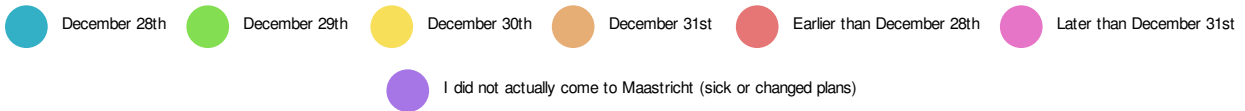
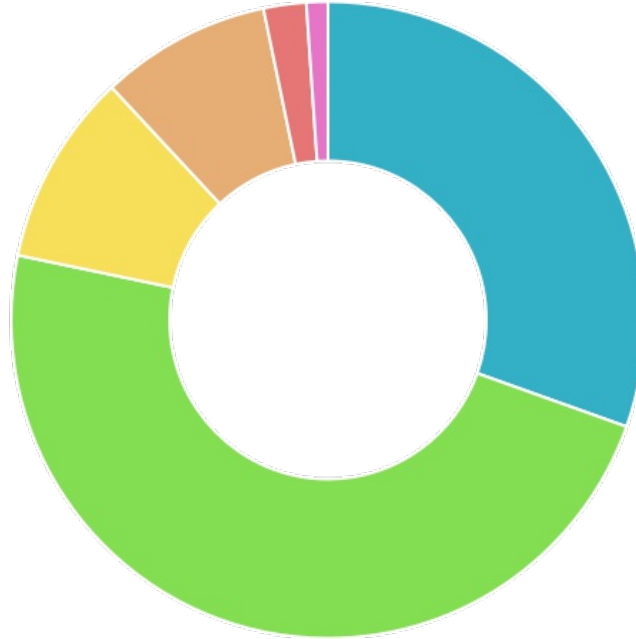


Quick Report

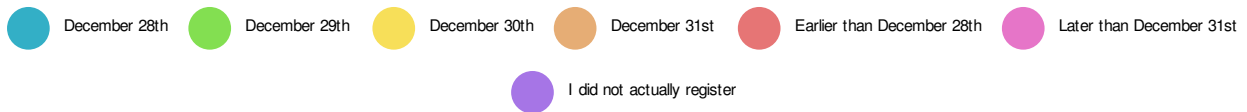
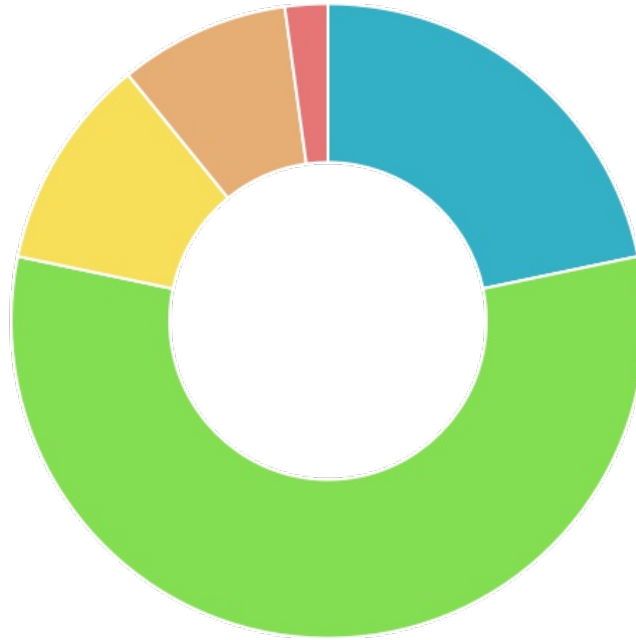
When did you ARRIVE in Maastricht for Silvensa 2016 Maastricht?

	December 28th	December 29th	December 30th	December 31st	Earlier than December 28th	Later than December 31st	I did not actually come to Maastricht (sick or changed plans)	Standard Deviation	Responses
All Data	28 (30%)	44 (48%)	9 (10%)	8 (9%)	2 (2%)	1 (1%)	0 (0%)	15.4	92



When did you REGISTER at the Orga-team registration desk (picking up the bag, vouchers etc)?

	December 28th	December 29th	December 30th	December 31st	Earlier than December 28th	Later than December 31st	I did not actually register	Standard Deviation	Responses
All Data	20 (22%)	52 (57%)	10 (11%)	8 (9%)	2 (2%)	0 (0%)	0 (0%)	17.17	92



How did you rate the registration process with the Orga-team at the registration desk (time it took, clarity, completeness, information) One star is BAD, Five stars is GREAT.

	1	2	3	4	5	Standard Deviation	Responses	Weighted Average
● Waiting time/time it took	0 (0%)	2 (2%)	5 (5%)	16 (17%)	69 (75%)	25.9	92	4.65 / 5
● Ease of registration at the desk	0 (0%)	0 (0%)	0 (0%)	13 (14%)	79 (86%)	30.72	92	4.86 / 5
● Information	0 (0%)	0 (0%)	5 (5%)	22 (24%)	65 (71%)	24.66	92	4.65 / 5
● Goodies and handouts (bag, pen, book about Maastricht, map etc)	0 (0%)	4 (4%)	12 (13%)	37 (40%)	39 (42%)	16.48	92	4.21 / 5
● Overall - total	0 (0%)	0 (0%)	2 (2%)	20 (22%)	70 (76%)	26.87	92	4.74 / 5
								4.62 / 5



How do you rate the pre-activities (Donatello's and/or Pub Crawl). You can skip if you did not attend both of them. One star is BAD, Five stars is GREAT. No stars if you did not attend.

	1	2	3	4	5	Standard Deviation	Responses	Weighted Average
● Donatello's	0 (0%)	0 (0%)	10 (50%)	6 (30%)	4 (20%)	3.79	20	3.7 / 5
● Pub Crawl	0 (0%)	0 (0%)	3 (25%)	6 (50%)	3 (25%)	2.24	12	4 / 5
								3.81 / 5



How do you rate the ICE BREAKER? One star is BAD, Five stars is GREAT. No stars if you did not attend.

	1	2	3	4	5	Standard Deviation	Responses	Weighted Average
● Atmosphere	0 (0%)	1 (1%)	18 (26%)	34 (49%)	17 (24%)	12.57	70	3.96 / 5
● Food quality	15 (21%)	17 (24%)	26 (37%)	8 (11%)	4 (6%)	7.62	70	2.56 / 5
● Food quantity (was it enough, or not)	14 (20%)	18 (26%)	18 (26%)	10 (14%)	9 (13%)	3.82	69	2.74 / 5
● Timing of food (time you got your food)	18 (26%)	20 (29%)	18 (26%)	11 (16%)	3 (4%)	6.29	70	2.44 / 5
● Speeches	1 (2%)	3 (6%)	14 (26%)	23 (43%)	13 (24%)	8.01	54	3.81 / 5
● Music Quiz (if you attended)	0 (0%)	3 (9%)	4 (11%)	13 (37%)	15 (43%)	5.9	35	4.14 / 5
● Overall Ice Breaker	0 (0%)	10 (14%)	22 (31%)	30 (42%)	9 (13%)	10.55	71	3.54 / 5
								3.23 / 5

Atmosphere



Food quality



Food quantity (was it enough, or not)



Timing of food (time you got your food)



Speeches



Music Quiz (if you attended)



Overall Ice Breaker



Atmosphere



Food quality of buffet



Food quantity (was it enough, or not)



Timing of food (time you got your food)



Speeches



Disk Jockey quality



DJ's variety of music



Speed of serving drinks (waiting time at the bar overall NYeve event)



Waiting times standing in line for the buffet (1 way to long, 5: no problem)



Overall New Year's Eve Party



How do you rate the activities & lectures you participated in (only rate those you did), ordered according to the schedule, but just once every activity

	1	2	3	4	5	Standard Deviation	Responses	Weighted Average
Room Escape	0 (0%)	0 (0%)	0 (0%)	4 (25%)	12 (75%)	4.66	16	4.75 / 5
Tour Maastricht City Walk	0 (0%)	1 (2%)	1 (2%)	15 (37%)	24 (59%)	9.66	41	4.51 / 5
Pokémon GO tour	0 (0%)	0 (0%)	0 (0%)	1 (33%)	2 (67%)	0.8	3	4.67 / 5
Travel to And Work in Uzbekistan	0 (0%)	0 (0%)	0 (0%)	1 (17%)	5 (83%)	1.94	6	4.83 / 5
Introduction to Treasure Hunt (geocaching)	0 (0%)	0 (0%)	0 (0%)	4 (50%)	4 (50%)	1.96	8	4.5 / 5
Geocaching	0 (0%)	0 (0%)	1 (7%)	7 (50%)	6 (43%)	3.06	14	4.36 / 5
Mars One	0 (0%)	0 (0%)	3 (14%)	6 (27%)	13 (59%)	4.84	22	4.45 / 5
Watemill Tour With Lunch	0 (0%)	0 (0%)	1 (8%)	9 (69%)	3 (23%)	3.38	13	4.15 / 5
Fund Raising 2.0	0 (0%)	0 (0%)	0 (0%)	2 (40%)	3 (60%)	1.26	5	4.6 / 5
Maastricht Underground	0 (0%)	0 (0%)	0 (0%)	3 (20%)	12 (80%)	4.65	15	4.8 / 5
Workshop Limburg Pies	0 (0%)	0 (0%)	0 (0%)	3 (23%)	10 (77%)	3.88	13	4.77 / 5
Steam Brewery Tour Keyzer	0 (0%)	0 (0%)	0 (0%)	7 (70%)	3 (30%)	2.76	10	4.3 / 5
Casemates And Air Shelter	0 (0%)	0 (0%)	0 (0%)	2 (33%)	4 (67%)	1.6	6	4.67 / 5
Saint Servatius Tour	0 (0%)	0 (0%)	0 (0%)	2 (50%)	2 (50%)	0.98	4	4.5 / 5
Salsa Workshop	0 (0%)	0 (0%)	1 (6%)	7 (41%)	9 (53%)	3.83	17	4.47 / 5
Winter Evenings in Bokrijk Open Air Museum	2 (15%)	1 (8%)	2 (15%)	5 (38%)	3 (23%)	1.36	13	3.46 / 5
Data-driven Career Management & Job Search	0 (0%)	0 (0%)	2 (20%)	3 (30%)	5 (50%)	1.9	10	4.3 / 5
Pub Quiz	0 (0%)	1 (8%)	2 (15%)	4 (31%)	6 (46%)	2.15	13	4.15 / 5
Poker Workshop	1 (10%)	0 (0%)	2 (20%)	3 (30%)	4 (40%)	1.41	10	3.9 / 5
Poker Tournament	0 (0%)	1 (9%)	0 (0%)	4 (36%)	6 (55%)	2.4	11	4.36 / 5
Karaoke	0 (0%)	1 (4%)	2 (8%)	8 (33%)	13 (54%)	4.96	24	4.38 / 5
Museum at the Vrijthof	0 (0%)	0 (0%)	1 (14%)	3 (43%)	3 (43%)	1.36	7	4.29 / 5
Meditation	0 (0%)	0 (0%)	6 (35%)	7 (41%)	4 (24%)	2.94	17	3.88 / 5
Cave Biking XL	0 (0%)	0 (0%)	0 (0%)	1 (50%)	1 (50%)	0.49	2	4.5 / 5
Age of Change	0 (0%)	0 (0%)	1 (20%)	2 (40%)	2 (40%)	0.89	5	4.2 / 5
Farmer's Lunch	0 (0%)	2 (22%)	2 (22%)	3 (33%)	2 (22%)	0.98	9	3.56 / 5
Kick Scooter Zonneberg Caves	0 (0%)	0 (0%)	0 (0%)	0 (0%)	8 (100%)	3.2	8	5 / 5
Maastricht Highlights Tour	0 (0%)	0 (0%)	0 (0%)	6 (40%)	9 (60%)	3.79	15	4.6 / 5
								4.38 / 5

Room Escape



Tour Maastricht City Walk



Pokémon GO tour



Travel to And Work in Uzbekistan





Introduction to Treasure Hunt (geocaching)



Geocaching



Mars One



Watermill Tour With Lunch



Fund Raising 2.0



Maastricht Underground



Workshop Limburg Pies



Steam Brewery Tour Keyzer



Casemates And Air Shelter



Saint Servatius Tour



Salsa Workshop



Winter Evenings in Bokrijk Open Air Museum



Data-driven Career Management & Job Search



Pub Quiz



Poker Workshop



Poker Tournament



Karaoke



Museum at the Vrijthof



Meditation



Cave Biking XL



Age of Change



Farmer's Lunch

First page (before you get to the shop, at www.silvensa.eu): the information (complete, correct)



The web shop in general

Availability in three languages (1=don't bother next time, 5=nice!)



Easy to make an account?



Easy to find the different items (activities, accommodation, registration/participation etc)



Selection of payment methods (iDeal, Paypal, Credit Card, SEPA bank wire transfer)



Selection of currencies you could use (12 different could be used, 99% paid in euros though)



Communication with the Orga-team (email, web form)



Option to call us (at +31 517 712090 during booking and before the event)



How do you rate the possibility to call us during the event at the Orga-team hot line if needed? (+31 517 712090 as mentioned on the website, your booking overview and the programme)

	1	2	3	4	5	Standard Deviation	Responses	Weighted Average
● The option to be able to call	0 (0%)	0 (0%)	2 (3%)	8 (11%)	61 (86%)	23.58	71	4.83 / 5
● If you did call us: how did we do?	0 (0%)	0 (0%)	1 (17%)	1 (17%)	4 (67%)	1.47	6	4.5 / 5
								4.81 / 5

The option to be able to call



If you did call us: how did we do?



What is your opinion of the location (StayOkay Maastricht)?

	1	2	3	4	5	Standard Deviation	Responses	Weighted Average
● Maastricht as the city for Silvensa2016 this time?	0 (0%)	0 (0%)	3 (3%)	15 (16%)	74 (80%)	28.35	92	4.77 / 5
● The location of the venue (in respect to transport, the city, as a base)	0 (0%)	1 (1%)	4 (4%)	25 (27%)	61 (67%)	23.27	91	4.6 / 5
● Facilities at StayOkay (meeting rooms, bar, space for talk and play)	2 (2%)	2 (2%)	18 (20%)	37 (41%)	31 (34%)	14.44	90	4.03 / 5
● StayOkay registration desk (room keys) staff friendliness, helping, waiting times etc	0 (0%)	0 (0%)	0 (0%)	23 (35%)	43 (65%)	17.36	66	4.65 / 5
● StayOkay Maastricht bar (food & beverages) staff friendliness, helping, waiting times etc	2 (2%)	7 (8%)	20 (22%)	42 (47%)	18 (20%)	13.83	89	3.75 / 5
● StayOkay sleeping facilities (rooms, bedding)	3 (6%)	14 (27%)	20 (39%)	11 (22%)	3 (6%)	6.55	51	2.94 / 5
								4.2 / 5

Maastricht as the city for Silvensa2016 this time?



The location of the venue (in respect to transport, the city, as a base)



Facilities at StayOkay (meeting rooms, bar, space for talk and play) StayOkay registration desk (room keys) staff friendliness, helping, waiting times etc



StayOkay Maastricht bar (food & beverages) staff friendliness, helping, waiting times etc



StayOkay sleeping facilities (rooms, bedding)



Diet (if you have any, else please skip this and the next question)

	1	2	3	4	5	Standard Deviation	Responses	Weighted Average
● Solution for your diet during Ice Breaker	2 (25%)	3 (38%)	0 (0%)	2 (25%)	1 (13%)	1.02	8	2.63 / 5
● Solution for you diet during New Year's Eve buffet	7 (58%)	0 (0%)	0 (0%)	1 (8%)	4 (33%)	2.73	12	2.58 / 5
● Diet solutions during breakfast at StayOkay	1 (11%)	0 (0%)	1 (11%)	3 (33%)	4 (44%)	1.47	9	4 / 5
								3.03 / 5

Solution for your diet during Ice Breaker



Solution for you diet during New Year's Eve buffet

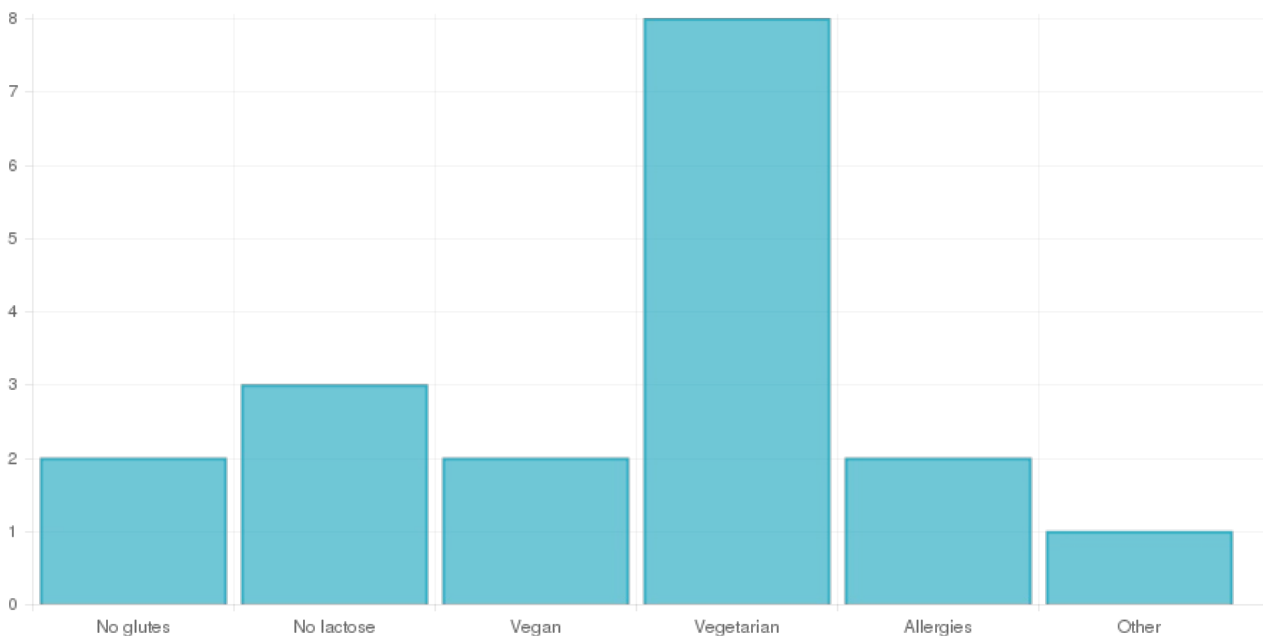


Diet solutions during breakfast at StayOkay



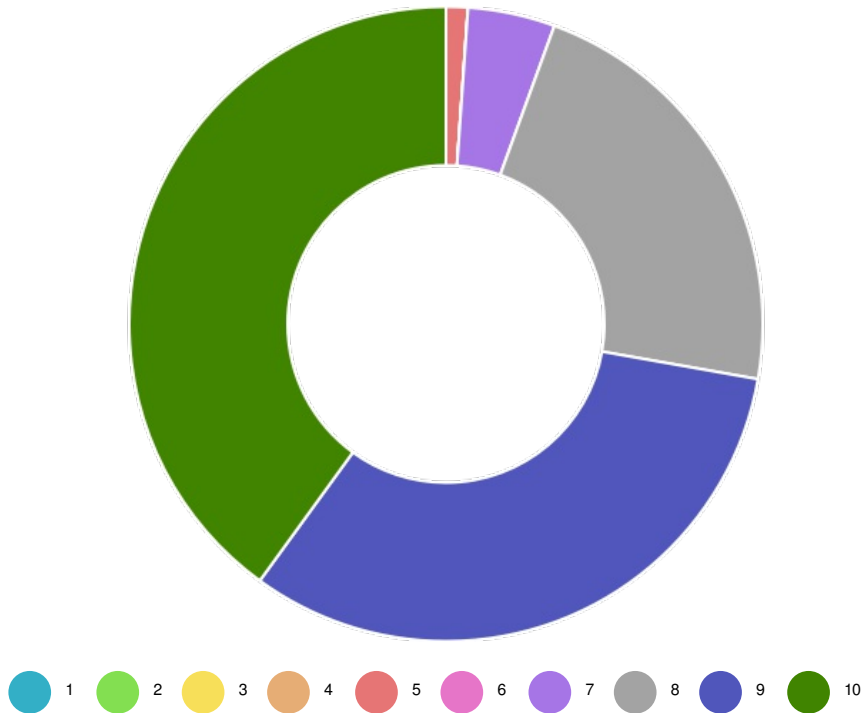
Can you please state your diet here (if you have any, else please skip this one too)?

	No glutes	No lactose	Vegan	Vegetarian	Allergies	Other	Responses
All Data	2 (17%)	3 (25%)	2 (17%)	8 (67%)	2 (17%)	1 (8%)	12



How did we do as Orga-Team Silvensa2016 Maastricht? You can choose from 1 (very very bad) to 10 (very very good).

	1	2	3	4	5	6	7	8	9	10	Standard Deviation	Responses
All Data	0 (0%)	0 (0%)	0 (0%)	0 (0%)	1 (1%)	0 (0%)	4 (4%)	20 (22%)	29 (32%)	36 (40%)	13.21	90



If you think something else needs to be addressed, please leave your comments here. If you still have questions, please email the Orga-Team Silvensa2016 Maastricht at silvensa@maastricht2016.eu

Text Responses

Thank you for organizing!

Improvement for next time: Please print a big poster with the exact timetable and place it at the entrance of the hostel. It should present all the beginning and end (!) times of all activities.

The Bakery-Workshop was great fun!

Thank you, thank you, thank you!! It was a great event and I had a lot of fun!

A wonderful job!

especially considering the time from go/no-go to event, and amount of people to do aaaaaaaallllll of that work! Wow, thanks a lot!

The rooms for events were not well isolated, so one could hear from one room what was going on in the other.

sometimes the times of events did not correspond with the reality. E.g., I registered for geocaching introduction and I was there on time, but it appeared that this already was made so I went to geocaching directly.

Also, a wider selection of lectures would have been nice.

Karaoke was great idea, definitely to be repeated in the future.

Overall it was very nice,

Thank you!!!

Food, food, food. Vegans eat more than just salad ;)

If you decide to set up an account on Facebook, make sure you post regular updates. Even today, the last official post is from September 16. (I wanted to see the actual number of participants when I was considering attending.) Once the event had started, I expected photos of the activities, posted by anyone. But there weren't any.

Your Silvensa in Maastricht was really amazing - I enjoyed the whole time :-)

One feedback for the next events: I like it when there is an evening event every evening. By this, you have a chance to meet new people there, otherwise you need to date with people you know and it is only by chance that you can meet new people there.

In some rooms it was very cold at night. I will bring a thermometer next time, just to have a proof to use before the staff. Several people complained about that in the first room i used. And some got a bit ill, presumably because of that.

A killer for me as an affected by Hyperacusis: the volume in the New Year's Eve Party was absolutely painful and unacceptable for me. There were no possibilities to separate the noisy space from the rest. That was a big minus for me. And I was not the only one to complain. Even normal people, with healthy ears, bitched about that.

Earbuds are of course also useful for sleeping. I heard of several people regret they forgot their earbuds. In some rooms people arrive too late / too noisily. I would remind people to bring their earbuds, or we could buy them, for example 100 pairs for 13€, like in https://www.amazon.de/Howard-Leight-Laser-Ohrstöpsel-Paare/dp/B00A25JLN0/ref=sr_1_1

In the Ice Breaker, the snack was a joke. It took very long and was not very good quality, and not much.

Wish: I missed decaffeinated coffee. Maybe I will just bring ready coffee powder next time.

The news board was a bit confusing. There were stale informations. Maybe we can have clearer spaces in the next edition? With fixed sections such as:

- Free places in activities
- Shared ride offers
- New, improvised activities
- ...

Other than that, Silvensa was a great event, I really appreciate the successful work carried out by the organisers and I will come again for sure. Thanks a lot, guys!! :)

Super gedaan, very well organized. Arranging so many activities for this many people must be very time consuming. Compliments to all members of the organizing committee, thanks for your efforts! Henk and Esperanza, thank you especially for fitting me in at the very latest moment... :-) It was nice to participate!

With the NYE-buffet it looked as if they didn't know how many allergies one person had. So almost in every dish there was something I couldn't eat. Would have been nice if they made something separately for me.

The acoustic during NewYears eve was somehow problematic. Many told me it was much too loud.

I have the impression that Maastricht is a bit more expensive, thus, price/quality was probably a challenging topic for the orga team.

Thank you for that great time.

I would like to thank the Orga-team for organizing an excellent event. The venue, the atmosphere, the nice mix of activities, the interaction between people it all came together in a wonderful way. Thanks a lot for organising a great event !

Thanks that you did this at all! I met so many nice people and you city is great!

StayOkay was a great location, perfectly close to the city and with all the facilities including lobby, games room, conference rooms, billiard and table soccer, but some people (me included) would prefer double or single rooms. But it was nice that most people stayed in the same place. Organization was perfect, except for a little wait on Dec 28, but no problem! You were always very helpful!!

Thank you very much for a wonderful and fun Silvensa event! Hope to see you all again for Silvensa 2017, wherever it may be... :)

It might be better if it's possible to share room with only male or only female person.

Ik mis de champagnetasting als aktiviteit, terwijl ikzelf maar ook anderen hier heel positief over waren

Offering vegetarians & vegans fish, dairy products or "same as main buffet" was ridiculous. NYE wait time for drinks a disaster (understaffed). A help-yourself area with soft drinks and basic beer/wine would have helped (like Silvensa Vienna 2015). I would not mind paying a few €€ more for that. A separate game ROOM (or 2) was missing. Dec 31 just after noon StayOkay refused to sell me anything to eat (kitchen closed and the announced pastries -huge signs- were apparently sold out) Brunch: 2 coffee makers for the entire group (plus other guests!) was ridiculous), again free water, juice, coffee on each table would have helped.

Nonetheless: THANKS TO ALL VOLUNTEERS for organizing this. Most of my frustrations were with StayOkay management, staff, etc. The location as such was superb in terms of public transportation, proximity to city center, free parking (!!!).

The vegetarian options at the main party were very dull. I would have liked more a more interesting variety of foods rather than so many drink tokens.

kill the caterer, the vegetarian Food was beyond discussion!

Congratulations this was a very nice event! Only small caveat for us was that the buffet was already gone when we arrived around 21:30

Is it possible for next time to order a room without snorers.

I'm glad you guys realised there needed to be a games room at all times.

I do not understand why I had to pay the icebraker though I could not take part. The registration fee should be bookable separately.

I attended Warsaw and Vienna and Maastricht - Maastricht was the best one!

It was great! Only real negative point I can think of was the bathrooms in the rooms. I have stayed at over 80 hostels worldwide, but bathroom in the room is never a good idea when you do not go to bed or get up around the same time (lot of noise and smell). Thank you for organizing!

Ik was er maar even, maar ik was zeer onder de indruk van de rust, vooral die van Henkhenk. Als pubquiz Mistress was hij zeer behulpzaam, ook de inschrijving verliep soepel. Heb nauwelijks het programma bijgewoond, maar het zag er zeer indrukwekkend uit. Had meer gewild, maar dat lag aan mij. TOPWEEKEND.

Love you all! xxx

The brunch is not mentioned in this survey. I was disappointed about the brunch because:

- For me it was lunch, not brunch. The breakfast part was almost totally missing and there was no sweet food at all. If I had known this in advance, I would have gone to the regular breakfast buffet (which in my opinion was really good for a hostel) and maybe to the brunch afterwards.
- I had the impression that some of the food were leftovers from the party
- no drinks included, not even coffee or tea

Overall I enjoyed Silvensa very much and you did a great job!

thx

Thanks a lot!! See you in Barcelona!

Many thanks for this very nice Silvensa. Something I really noticed and appreciated : the material table clothing for new year's diner. I really feel like learning dutch, now ! Have a nice 2017.

Stéphanie D

thank you very much, Orgateam!

Added later: Brunch

	1	2	3	4	5	Standard Deviation	Responses	Weighted Average
● Quality	4 (9%)	5 (11%)	13 (29%)	13 (29%)	10 (22%)	3.85	45	3.44 / 5
● Value for money	6 (13%)	3 (7%)	17 (37%)	8 (17%)	12 (26%)	4.87	46	3.37 / 5
● Atmosphere	1 (2%)	2 (4%)	11 (24%)	15 (33%)	17 (37%)	6.58	46	3.98 / 5
								3.6 / 5



Added later too: Champagne tasting with warm amuses (was missing in the activity list)

	1	2	3	4	5	Standard Deviation	Responses	Weighted Average
● Value for Money	0 (0%)	0 (0%)	1 (20%)	0 (0%)	4 (80%)	1.55	5	4.6 / 5
● How did you like it (the event)	0 (0%)	0 (0%)	0 (0%)	2 (40%)	3 (60%)	1.26	5	4.6 / 5
								4.6 / 5

